

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER PWS MS0690051-THE HIGHLANDS

Monitoring Requirements Not Met

Our water system violated drinking water requirements. Even though these were not emergencies, as our customers, you have a right to know what happened and what we are doing (did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. For the sample period ending December 31, 2021, we did not monitor for Lead and Copper and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly collect.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When will samples be collected
Lead and Copper	10 Samples Every Six Months	6	12/31/2021	06/30/2022

What happened? What is being done to correct the violation?

The Public Water System did not collect Lead and Copper samples as required by the Safe Drinking Water Act. The Public Water system has received a monitoring violation for not collecting the required number of Lead and Copper samples during the six-month monitoring period from the approved sample site plan, therefore a violation was given. We are required to complete sampling by the date listed above.

Corrective Actions: The water system will collect the 10 required Lead and Copper samples before **June 30, 2022** and will report results to homeowners as soon as we receive them.

For more information, please contact GREAT RIVER UOC CUSTOMER SUPPORT at 1-855-801-8440 or support@greatriveruoc.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartment, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by THE HIGHLANDS. PWS# 0690051

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