

October 28, 2022

Castlecomb Community – Water Conservation

Dear CSWR-Texas Customer:

In conjunction with the Headwaters Groundwater Conservation District, we are sharing with you the protocol for Stage 3 Severe Drought. Very hot, dry conditions persist over Texas and minimal rainfall has been recorded to date for 2022. Aquifer levels throughout the county have taken a significant drop in the last several months, moving the overall drought index levels to Stage 3. Please read the following recommendations carefully, as it is crucial that we manage our water resources appropriately during this time:

STAGE 3: SEVERE DROUGHT RESTRICTIONS

A. Irrigation

Irrigation of landscaped areas including parks and golf courses should be limited to the previously designated watering hours between 8:00pm and 10:00am. Watering should be by means of hand-held hoses, hand-held buckets, or drip irrigation only. The use of automatic sprinkler systems and hose-end sprinklers should be prohibited at all times. Athletic fields should abide by the same watering hours, however, they are allowed the use of irrigation systems for watering.

B. The following use of water defined as NON-ESSENTIAL should be prohibited:

1. Washing down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas.
2. Washing down buildings or structures for purposes other than immediate fire protection
3. Failure to repair a controllable leak(s) within a reasonable time period after having received notice directing the repair of such a leak(s).
4. Pumping of groundwater into ponds, lakes or reservoirs for the purpose of enhancing the landscape appearance.
5. Washing any motor vehicle, motorbike, boat, trailer or any vehicle other than a public safety vehicle on a premises other than a commercial car wash or service station and not in the immediate interest of public health, safety, and welfare.
6. The filling of swimming pools.

Thank you for your patience and understanding as we work together to conserve water during these drought conditions. If you have any questions about this notice, please call Customer Support at 866-301-7725 or by email at support@cswrtexaswateruoc.com .

CSWR-Texas Water Utility Operating Company