

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Arrowhead Water System PWS ID TX2470025 had a water well(s) that tested positive for E. coli.

E. coli bacteria were found in the water supply on September 21, 2024. These bacteria can make you sick, and are a particular concern for infants, young children and people with weakened immune systems.

WHAT SHOULD I DO? WHAT DOES THIS MEAN?

Fecal indicators are microbes whose presence indicates that the water may be contaminated with human or animal waste. Microbes in these wastes can cause short-term health effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

Corrective action:

CSWR – Texas and its operating partner have disinfected both wells of the water system. Subsequent samples were collected and have been relinquished to the laboratory for analysis which will take 24 hours to complete. Because these results were obtained prior to disinfection, no boil water notice was issued.

We anticipate resolving the problem within (estimated time frame):

The results will likely be completed around mid-day September 24, 2024

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrtexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

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