

****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER****
Oak Hills Ranch (PWS ID TX0940085), Guadalupe County, Texas
 Lead and Copper Monitoring and Reporting Violation July 1, 2023 – December 31, 2023

Oak Hills Ranch Water PWS ID TX0940085 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During July 1, 2023 – December 31, 2023, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	No of samples taken	When samples should have been taken	When samples were or will be taken
<i>Lead and Copper Water Quality Parameter</i>	<i>20 Samples every 6 months</i>	<i>0</i>	<i>July 1, 2023- December 31, 2023</i>	<i>January 1, 2024 – June 30, 2024</i>

What is being done?

CSWR-Texas is implementing systems to improve monitoring and reporting of such parameters. The lead and copper samples will be collected prior to the June 30th deadline.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrtexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: **Oak Hills Ranch Water**
 Public Water System Number: **TX0940085**