

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Enid Shores Water System (MS0540025), Panola County, MS

Bacteriological Monitoring Requirements Not Met July 2024

The **Enid Shores** Public Water System **PWS ID MS0540025** has recently violated a drinking water standard. Even though this was not an emergency, as our customers, you have the right to know what happened, what you should do, and what we are doing to correct the situation.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets healthy standards. During **July 2024**, we did not complete all monitoring or testing for bacteriological and therefore cannot be sure of the quality of our water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant we did not properly test for, how often we are required to sample, how many samples we are required to take, how many samples were taken, when samples should have been taken, and when samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples required	Number of samples collected	When all samples should have been collected
Bacteriological	Monthly	1	0	07-31-2024

What happened? What is being done to correct this violation?

During the collection period of July 2024, the sample was pulled within the allotted time. However, the accompanying documentation had an error that caused the sample to be rejected from the laboratory that does the analysis. Notification of the error was not received until after the end of the month. Since the error, a sample has been analyzed and shown to be in compliance.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Great River Utility Operating Company UOC Customer Experience by phone at 1-855-801-8440, by email at support@greatriveruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: Enid Shores Dev Water Company PWS ID #MS0540025



