

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**CHEMICAL MONITORING, ROUTINE MAJOR**

The **TOWN NORTH ESTATES PWS ID 1520152** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituent and Monitoring Periods:

<b>Constituent</b>	<b>Monitoring Period</b>
<b><u>NITRATE</u></b>	<b><u>1Q2021</u></b>
<b><u>ARSENIC</u></b>	<b><u>1Q2021</u></b>
<b><u>FLUORIDE</u></b>	<b><u>1Q2021</u></b>

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete the monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

Your water system is currently in receivership and CSWR-Texas Utility Operating Company is the temporary owner. CSWR is working closely with the TCEQ to ensure that all samples are taken and notices provided to customers.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswr texaswateruoc.com](mailto:support@cswr texaswateruoc.com), or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: **Town North Estates**  
Public Water System Number: **TX1520152**

**Date distributed: 10/06/2023**

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)**

**TOWN NORTH ESTATES PWS 1520152** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

Type of violation: DLQOR

This violation(s) occurred in the monitoring period(s) 1Q2021 - 2Q2021

We are taking the following actions to address this issue:

We submitted our DLQOR to TCEQ during the right compliance period and have returned to compliance as of 12/21/2021.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswrtexaswateruoc.com](mailto:support@cswrtexaswateruoc.com), or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: **Town North Estates**  
Public Water System Number: **TX1520152**

**Date distributed:** 10/06/2023

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**MCL, AVERAGE / FLUORIDE**

The Texas Commission on Environmental Quality (TCEQ) has notified the **TOWN NORTH ESTATES** (PWS 1520152) public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for fluoride. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for fluoride to be 4.0 milligrams per liter (mg/L) based on the running annual average (RAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for fluoride indicates a compliance value in:

Monitoring period	Contaminant Level	Sample point
3Q2023 EP001	4.5	6827 CR 1630, SHALLOWATER

This is not an emergency. However, some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children’s teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of the teeth, and occurs only in developing teeth before they erupt from the gums.

**An alternate source of water should be provided to the affected population, which consists of children less than nine years old. The alternate water should be used for drinking and cooking only.** However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

The Texas Commission on Environmental Quality (TCEQ) has notified the **TOWN NORTH ESTATES** public water system #**1520152** that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for arsenic. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for arsenic to be 0.010 milligrams per liter (mg/L) based on the running annual average (RAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for arsenic indicates a compliance value in the:

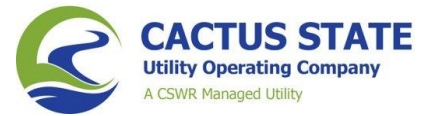
Monitoring period	Contaminant Level	Sample point
3Q2023 EP001	.012	6827 CR 1630, SHALLOWATER

This is not an emergency. However, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue for Fluoride and Arsenic:

Your water system is currently in receivership and CSWR-Texas Utility Operating Company is the temporary owner. CSWR is working closely with the TCEQ to ensure that all samples are taken and notices provided to customers. We are exploring options for a filtration or treatment system at the water facility.



*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswrtexaswateruoc.com](mailto:support@cswrtexaswateruoc.com), or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: **Town North Estates**  
Public Water System Number: **TX1520152**

**Date distributed:** 10/06/2023

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**TOWN NORTH ESTATES (PWS 1520152)** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During (53) 1st 6M2021, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	No of samples taken	When samples should have been taken	When samples were or will be taken
<i>LCR Water Quality Parameter 1st 6M2021</i>	<i>2 / 6 months</i>	0	<i>Jan 1, 2021 - June 30, 2021</i>	<i>08/16/22 notified TCEQ</i>

**What is being done?**

We were not able to collect these samples because our new source/TRT was destroyed by storm URI, but we still had to make you aware of these samples not collected so we could return to compliance.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswrtexaswateruoc.com](mailto:support@cswrtexaswateruoc.com), [<mailto:support@cswrtexaswateruoc.com>](mailto:support@cswrtexaswateruoc.com) or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: **Town North Estates**  
Public Water System Number: **TX1520152**

**Date distributed:** 10/06/2023