



Dear Buena Vista Resident,

Great River Utility Operating Company is writing to inform you regarding a recent development that has led to some customers experiencing cloudy water coming out of their homes' taps.

Due to a mechanical failure with the aerator at the water treatment facility, there has been a harmless increase in the amount of iron that is suspended within the drinking water. While this was is still safe to consume, it has resulted in the water becoming cloudy.

To solve this issue, several steps are being taken. The aerator has been fixed, and licensed operators will flush the distribution system tonight, March 18, and tomorrow, March 19, 2022. These actions should remove any cloudiness from your drinking water. There is no action that customers need to take.

Great River apologizes for any confusion or inconvenience that this may have caused. If you have any questions about this announcement, please do not hesitate to contact Customer Support at 1-855-801-8440 or at support@greatriveruoc.com.

Sincerely,

Great River UOC