

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***  
**QUIET VILLAGE II TX10802211**

**Reporting Requirements Not Met**

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis by NOV 2018 - APR 2019; SEPT 2019 - DEC 2019. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During NOV 2018 - APR 2019; SEPT 2019 - DEC 2019, we did not report the results of monitoring for total coliform.

Our system failed to notify the state drinking water program as required by NOV 2018 - APR 2019; SEPT 2019 - DEC 2019. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

**What should I do?**

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

**What is being done?**

We collected a distribution sample on 05/29/2019, and 01/22/2020 and were no longer in violation.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswrtexaswateruoc.com](mailto:support@cswrtexaswateruoc.com), or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

**Date Distributed:**

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**Monitoring and Reporting Violation Nitrate Chemical Sampling**

The **Quiet Village II PWS ID 1080221** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituent and Monitoring Periods: \_

<u>Constituent</u>	<u>Monitoring Period</u>
<u>NITRATE</u>	<u>2019</u>

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete the monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

**We are taking the following actions to address this issue:**

We reach out to the lab and were able to update our account and the lab sent the analyze results for the nitrates to TCEQ and we returned to compliance as of 09/18/2020.

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