

Dear North Victoria Water System Customer,

CSWR-Texas is proud to continue providing you and your community with safe, reliable, and environmentally responsible water utility services. We are writing to provide an update regarding our work in your community that will be occurring this week as we continue to invest in your water system.

On Tuesday, June 14th, we will be replacing the hydropneumatic tank at the North Victoria system. While we don't anticipate any service outages at this time, there is always the possibility of a drop in system pressure as the work is being done. If this were to happen, we will immediately communicate this to you and issue a boil water advisory. Again, there is no need to take action at this time, and we don't anticipate any service disruptions.

We thank you for your continued patience and understanding as we work to improve your water system for generations to come. If you have any questions about this notice, please do not hesitate to contact Customer Support at 1-866-301-7725 or at support@cswrtexaswateruoc.com.

Sincerely,

CSWR-Texas Utility Operating Company