



****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER****

Canebrake Utility (MS0370016), Lamar County, MS

Lead and Copper Monitoring Requirements Not Met 2021-2023

The **Canebrake Utility** Public Water System **PWS ID MS0370016** recently violated a drinking water standard. Even though this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct the situation.

*We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether our drinking water meets healthy standards. During the period **01/01/2023-12/31/2023**, we did not complete all monitoring or testing for lead and copper and therefore cannot be sure of the quality of our water during that time.*

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant we did not properly test for, how often we are required to sample, how many samples we are required to take, how many samples were taken, when samples should have been taken, and when samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples required	Number of samples collected	When all samples should have been collected
Lead & Copper Rule	Every 3 Years	20	16	12/31/2023

Lead and copper samples were distributed to homeowners by Canebrake Utility Water Company in 2023. Out of 20 containers mailed to occupants, only 16 responded with samples and required documentation. This failure to collect all necessary samples falls under the purview of Great River UOC. Great River UOC will provide homeowners and occupants with comprehensive information and training to enhance their understanding of the importance of lead and copper testing in the future. We will also implement more rigorous follow-up procedures for uncollected samples moving forward.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Great River Utility Operating Company UOC Customer Experience by phone at 1-855-801-8440, by email at support@greatriveruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: Canebrake Utility Water Company PWS ID MS0370016

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