



****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER****

Palmetto Pointe (MS0300162), Jackson County, MS
Monitoring Requirements Not Met September 2024

The **Palmetto Pointe** Public Water System **PWS ID MS0300162** has violated a drinking water standard. Even though this was not an emergency, as our customers, you have the right to know what happened, what you should do, and what we are doing to correct the situation.

*We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets healthy standards. During **September 2024**, we did not complete all bacteriological and chlorine monitoring and therefore cannot be sure of the quality of our water during that time.*

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant we did not properly test for, how often we are required to sample, how many samples we are required to take, how many samples were taken, when samples should have been taken, and when samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples required	Number of samples collected	When all samples should have been collected
Bacteriological	Monthly	1	0	September 2024
Chlorine	Monthly	1	0	September 2024

The missed monthly samples were due to responsibilities not being fulfilled as expected. In partnership with the contracted operations firm, Great River UOC has developed new procedures to ensure tasks are completed in a correct and timely manner. Training for Operators has been completed to fix this issue. Since the missed samples, the listed required analytes have been tested and shown to be in compliance with all federal and state guidelines.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Palmetto Pointe PWS ID MS0300162