



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Hilton Sound Water System Has Levels of Copper Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we received during the monitoring period of January-June of 2024, show that our system exceeds the Action Level (AL) for copper. The standard for copper is 1.3 mg/L. The average level of copper during the last monitoring period was found at 2.06 mg/L.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor. To reduce your exposure to lead and copper follow the steps listed below:

Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes. Don't cook with or drink water from the hot water tap, lead and copper dissolves more easily into hot water. **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated- the lead and copper remains when the water evaporates.

What does this mean?

This is not an immediate risk. If it had been, you would have been notified immediately. However, people who drink water that is high in copper can experience gastrointestinal distress. People who drink water that is high in copper over a long period of time can experience liver or kidney damage. People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

What happened? What is being done?

CSWR – South Carolina is working closely with the South Carolina Department of Environmental Control (DHEC) to conduct further investigations for the elevated copper levels. Over the next several months we will complete routine samples to help identify the potential source. As data becomes available, we will determine the best course of corrective actions.

For more information, please contact CSWR- South Carolina at 1-866-747-0493 or support@cswrsouthcarolinauoc.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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